Schroer & Sons Contracting Code of Ethics

Hiring a contractor can be a nightmare. Who can you trust? How do you avoid getting ripped off? How do you protect the safety of your home and your loved ones? As you consider hiring your contractor, we would like to submit you Schroer & Sons Code of Ethics. These are the non-negotiable principles we bring to every job regardless of the size.

We pledge ourselves to the following:

- 1. Honest and fairness in all our dealings. We promise to be honest and fair, open and clear in all our dealings with our customers, even when it involves a financial loss to our company.
- 2. Do it right or make it right. We promise to do it right the first time. If it isn't right, we will make it right. We are committed to our customer's ongoing happiness with our work and we will work tirelessly until it is so.
- 3. Protect the safety of our crew and our customers. Nothing is more important that the safety of our crew and customers. We will do everything necessary to ensure our customers and our crew remain safe while our projects are being completed.
- 4. Respect our customer's privacy. We commit to protecting the privacy of our customers by offering them as much or as little interaction as desired.
- 5. *Maintain a clean job site*. At the end of each work day, our crew promises to clean up any worksite debri or scrap. This keeps our customer's home's safe and clean.
- 6. Provide the highest quality workmanship for every project. Quality is our obsession. We may not be the fastest or the cheapest option, but we commit to being the best.
- 7. *Protect the environment*. We recognize that we are stewards of God's creation, and therefore must do whatever we can to reduce waste and recycle when possible.